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## **WIN/Staff implements statewide credentialing software requirements for Group Health Cooperative**

**(San Diego, CA November 15, 2002)** – WIN/Staff successfully converted and implemented a statewide physician credentialing information system for Group Health Cooperative (GHC) in the state of Washington. The complex implementation involved combining two credentialing departments with two different databases into a single common credentialing database.

Michelle O’Neill, Credentialing/Quality Manager, commented, “After our systems consolidation with Group Health Cooperative in Seattle last year, we had a daunting challenge to merge two large credentialing departments in Eastern and Western Washington into a single global credentialing database, accessible by staff across the state. We had over 8,000 physicians on two different vendor systems. WIN/Staff converted and combined them into a single database.”

Andy Lock, President and CEO of WIN/Staff, said, "This was a challenging implementation but with the help of the GHC staff, we were able to successfully convert the necessary credentialing data from two different systems into a single statewide database. We are confident that as GHC implements additional features and our new web-based software, they will become even more efficient in the credentialing activities”.

### **About WIN/Staff**

WIN/Staff, Inc., headquartered in San Diego, California, provides universal credentialing solutions for practitioners and healthcare organizations, including hospitals, ambulatory surgery centers, health plans, Managed Care Organizations, Independent Practice Associations, and Management Service Organizations. WIN/Staff enables practitioners and healthcare organizations to electronically store, update, disseminate and verify credentialing application information using highly secure, efficient and cost-effective technology. For more information contact WIN/Staff at (800) 995-4233 or go to [www.winstaff.com](http://www.winstaff.com).

### **About Group Health Cooperative**

Opened in 1947, Group Health is the nation’s largest consumer-governed health care organization, serving nearly 600,000 people in Washington and Idaho. As a nonprofit health care system, Group Health includes both health care and coverage, and consists of medical centers, hospitals, an associated physician group practice, a research center, and a charitable foundation. Headquartered in Seattle, Group Health is accredited by the National Committee for Quality Assurance (NCQA). Both its commercial and Medicare plans have the top rating of “Excellent.” For more information contact Group Health Cooperative at (800) 497-2210 or at [www.ghc.org](http://www.ghc.org).